

PRIVACY POLICY

The Langstrath Country Inn reviews your personal data to ensure they meet the new GDPR (The General Data Protection Regulation) requirements that came into force on 25th May 2018.

We collect information to provide a better service to you. This includes information that you give us via our website, through social media channels, when you contact us via phone or email.

When you make a reservation or enquiry via a Third Party, Travel Agent or Online booking website. The information we may collect is as follows:

- Registration details (name, postal address, email address, mobile or other telephone numbers)
- Date of Birth and Gender
- Business information (your company name, address, VAT number and Reg number)
- Customer service information that may include comments you made either on line when booking or speaking to one of our reservation co-ordinators)
- Any other information you provide when making a reservation
- Any information you give to third party on line booking websites or travel agents
- Credit Card details

In addition the following Data will be collected

- Your full name
- The name of your partner or spouse
- Your date of birth
- Your contact information such as email addresses and telephone/mobile numbers
- Your geographic information such as home address and post code (where applicable)
- Your special dietary/physical requirements
- Your credit or debit card details where you make a payment
- Your car registration for car parking arrangements

HOW GDPR PROTECTS YOU:

- Your personal data is better protected
- You have more control and easier access to the personal information we hold about you, if you wish to check, change it or have it removed
- You can choose how you wish to be contacted, for example by email or phone
- You can change your mind and you can update your choices at anytime
- The new law states that we can use your personal data only if we have one or more of these reasons:
 - When you consent to it
 - To fulfil a contract we have with you
 - When it is our legal duty